GREAT PLAINS INTERAGENCY DISPATCH CENTER

STANDARD OPERATING GUIDE # 4

TITLE: Miscellaneous Incident Types and Processes

EFFECTIVE DATE: August 14, 2016

UPDATED: October, 2018

INTENT: To define various type of Incidents and how they shall be processed, such as:
- County Assists
- Incidents outside the GPC Initial Attack Area
- Unable to locate incidents
- Medical Aid
- Flight Following

PROCEDURE: The Floor supervisor is responsible for determining incident type, and shall follow these processes.

1. County Assists
    1.1. For all County/City assists within South Dakota use the prefix code CTYS for SDS numbers
    1.2. County assists are tracked just as an Wildfire incidents:
        a. Labeled on map with red arrow
        b. Tracked in Wildweb
        c. Listed on the morning report unless it is outside agency district boundaries
        d. Called out by the field, State Duty Officer or County representative

2. Incidents outside of the Initial Attack area
    2.1. Incidents outside of the GPC Initial Attack area are False Alarms (FAL) when responding units do not engage the fire
3. Unable to locate
    3.1. Incident shall be called a false alarm at the end of shift and considered a new start for the next day if needed, this;
        a. Eliminates confusion the second day
        b. Eliminates holes in our data

4. Medical Aid Incident
    4.1. To keep consistency in our reporting process, Medical Aids will be:
        a. Named: Medical Aid 8/12
        b. If more than one Medical Aid in a day, follow with consecutive number, example: Medical Aid 8/12 2
        c. Jurisdiction would be the agency resource responding or reporting the Medical Aid

5. Flight Following of Aircraft
   5.1. For flight following of reconnaissance flights we shall use the existing Wildcad incident i.e.
       a. BKF ABCD Misc
       b. NBF ABCD Misc
       c. State Severity